

FAQ



1. How do e9 Treatments work?

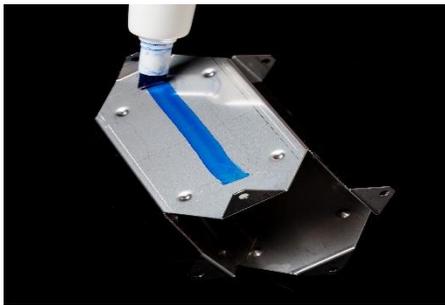
e9 Treatments are nanotechnology-based ultra-thin multi-functional surface treatments, which alter the molecular structure of the surface thereby increasing its ability to repel oils (oleophobic) and water (hydrophobic). This molecular structure change creates a reduction in the surface energy (degree of attraction or repulsion force of a material), thereby lowering the surface's wettability (ability of materials to maintain contact/adhere to a surface), making it more oleophobic and hydrophobic. Once properly applied, e9 treated surfaces resist water and oil adherence while also reducing the adhesion of foreign materials such as paraffin and asphaltenes.

2. After treatment, the surface looks the same. Is this normal?

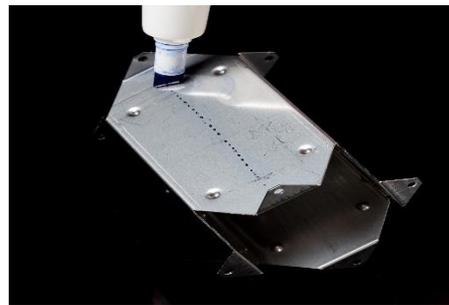
Yes. The molecularly treated area is ultra-thin (only a few nanometers in thickness), colorless, and produces no visible change to the surface. Therefore, the treated surface will not appear coated or even show a distinguishable transformation.

3. Is there a field test that can confirm the treatment was successful?

Yes! A standard Dyne pen test will confirm if the treatment was properly applied. This test consists of running a Dyne surface energy test pen (grade 30) over the treated surface. A properly treated surface will have a lower surface energy index resulting in the beading of the colored Dyne test liquid. If the Dyne "ink" does not bead, repeat the application process.



(Untreated)



(Treated)

4. Why not add a dye or color marker to identify treated surfaces?

The treated area is so thin that even dyed or colored treatments would still appear transparent.

5. How long does the treatment last?

While the treatment is permanent, the contact angle may reduce over time depending on environmental conditions. Exposure to highly acidic fluids, UV rays, and/or abrasions that damage the surface itself could also remove the treatment.

6. Can the treatment be reapplied if original treatment becomes damaged or worn?

Yes, after properly cleaning of the surface. Field kits are available to order as well as individual items depending on your supply levels. e9 Heavy Duty Cleaner is an excellent choice for cleaning surfaces and dirty parts.

7. Is the treatment compatible with components of crude oil and/or water?

Yes. After treatment, the material compatibility is unchanged.

8. Are there any environmental or health risks associated with the treatments?

Refer to the Safety Data Sheets (<http://www.e9treatments.com/resources/>) for safe handling precautions. Do not apply e9 Treatments to surfaces used for food and beverage consumption.

9. Are there SDS' available for review?

Yes. Please refer to the <http://www.e9treatments.com/resources/> located on www.e9Treatments.com for copies of all SDS.

10. Where can I purchase Dyne pens?

To purchase e9 Treatments and accessories including Dyne pens, call 1-888-301-2400 or email us at insidesales@e9Treatments.com.

For additional information, please call us at 1-888-301-2400 or email us at insidesales@e9Treatments.com.

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