

e9 Treatments, Inc. Privacy Policy



Protecting your private information is our priority. This Privacy Policy (or "Policy") describes how e9 Treatments, Inc. ("e9", "we," or "our") collects, uses, shares, and protects information obtained from and about our customers ("you"). This Policy applies to e9Treatments.com and e9 Treatments, Inc. and governs data collection and usage. For the purposes of this Policy, unless otherwise noted, all references to e9 include e9Treatments.com and e9 Treatments, Inc. and any current or future affiliates of e9. The e9 website is intended to provide company information and news, product information, and to facilitate online product ordering and fulfillment (e-commerce). By using the e9 website and providing your information, you consent to the terms and data practices described in this policy.

Collection of Personal Information

In order to better provide you with products and services offered on our website, e9 may collect personally identifiable information. To generate a more complete view of our customers, e9 may combine information collected via this website with information collected via other e9 communications such as emails, newsletters, promotions and social media. Personally-identifiable information may include your:

- First and Last Name
- Mailing Address
- Shipping Address
- Email Address
- Phone Number
- Company Name
- Job Title
- Order information and order history

In addition, if you ship to another location or receiver, we will collect similar information about the receiver. If you purchase e9's products and services, you will be asked to enter billing and payment information. This information is used to complete the purchase transaction. Billing and payment information is not stored on the website, but is passed via SSL encryption or token to a payment gateway for processing.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the website. These may include: (a) registering for an account on our website; (b) signing up for special offers or promotions; (c) sending us an email message; (d) submitting your credit card or other payment information when ordering and purchasing products and services. We will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of Personal Information

e9 collects and uses your personal information to operate its website(s) and deliver the services you have requested. e9 may also use your personally identifiable information to inform you of other products or services available from e9 and its affiliates.

Sharing Information with Third Parties

e9 does not sell, rent or lease its customer lists to third parties.

e9 may share data with trusted partners to help perform statistical analysis, send email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to e9, and they are required to maintain the confidentiality of your information.

e9 may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on e9 or the website; (b) protect and defend the rights or property of e9; and/or (c) act under exigent circumstances to protect the personal safety of users of e9, or the public.

Tracking User Behavior

To enhance the website browsing experience and to help us determine what e9 products and services are most popular, e9 may keep track of the websites and pages our users visit. This data is used to deliver customized content and advertising to e9 customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software, how you use and navigate the website and various information or statistics about visit interactions with the website may be automatically collected by e9 or third-party analytics services. This information can include: your IP address, browser type, domain names, pages visited, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the e9 website. This technical computer information is not typically associated with your personal contact information and is typically collected using "cookies" and web beacons.

Use of Cookies

The e9 website may use "cookies" to help personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. For example, if you personalize e9 pages, or register with the e9 website, a cookie helps e9 to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the e9 website, the information you previously provided can be quickly retrieved to save time.

You can accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience all the features of the e9 website.

Links

This website may contain links to other websites. Please be aware that we are not responsible for the content or privacy practices of these other websites. We encourage our users to be aware when

they leave our website and to read the privacy statements of any other website that collects personally identifiable information.

Security of Personal Information

e9 secures your personal information from unauthorized access, use, or disclosure. e9 uses SSL Protocol and other technologies for this purpose.

When personal information (such as a credit card number) is transmitted to other websites, it is protected using state of the art encryption protocols. Credit card and payment information is not stored on the e9 website. Credit card or banking information passes directly to the Stripe Payment Gateway for payment processing. For information on Stripe's privacy policy see <https://stripe.com/privacy>.

e9 strives to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this website cannot be guaranteed.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.
- Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:
 - Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
 - Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
 - Debug to identify and repair errors that impair existing intended functionality;
 - Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
 - Comply with various state and country Electronic Communications Privacy Acts;
 - Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
 - Comply with an existing legal obligation; or
 - Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

e9 does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must obtain permission from your parent or guardian to use this website.

Email Communications

On occasion, e9 may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from e9, click on a link therein or unsubscribe.

If you would like to stop receiving marketing or promotional communications via email from e9, you may opt out of such communications by clicking on the UNSUBSCRIBE link to any email exchange.

External Data Storage Websites

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Changes to this Statement

e9 reserves the right to change this Privacy Policy at any time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information on this page. Your continued use of the website and/or Services available through this website after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

e9 welcomes your questions or comments regarding this Statement of Privacy. If you believe that e9 has not adhered to this Statement, please contact e9 at:

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Boerne, Texas 78006

Email Address:
insidesales@e9Treatments.com

Telephone number:
210.742.1051